



The Work Number

Income & Employment Verification Service

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What is The Work Number?

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- Verification system that holds income and employment information

Key Features:

- Instant employment and income verification
- Reduces manual paperwork and employer follow-up
- Supports eligibility determinations and annual recertifications
- Improves compliance and audit readiness
- Provides faster decisions with trusted employer data
- Enhances the resident and applicant experience
- 5 million employer contributors (Equifax is partnered with several pay roll companies)
- 24/7 service

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How it works

How to order a Verification:

- Applicant provides consent for employment and income verification
- Housing staff submits a verification request using applicants SSN
- The Work Number accesses employer-reported data
- A verification report is generated in minutes
- Staff uses the report to support eligibility, recertification, and compliance decisions

Report timeframes available: (verification reports are based on a date range of data that is needed)

- Last 3 Months
- Last 6 Months
- Last 12 months
- Last 3 Years
- Purchase All Available Data

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Benefits of the work number

Key Benefits:

- Streamlines the verification process
- Eliminates paper forms and pay stub collection
- Reduces employer outreach and follow-up
- Saves time for staff and residents
- Delivers fast, reliable employment and income data
- Supports compliance and recertification requirements
- Improves operational efficiency and staff productivity

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What's included within the Report?

Information included within report:

- Employee name
- Employer name and work location
- Employment status (active/inactive)
- Job title
- Hire date & length of employment
- Pay rate and pay frequency
- Hours worked per pay period
- Gross and net earnings
- Detailed pay history by pay period
- Annual income summary and historical earnings
- Income breakdown (base pay, overtime, bonus, commissions, other income)
- Tax and withholding information
- Benefit and insurance enrollment details (when available)
- Date-stamped employer-reported payroll data

Link to sample report:
[Sample Verification Report](#)

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Demo Recording

Link to Demo Recording:
[Demo Recording](#)

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FAQ

- How many users can have access to run verifications?
Unlimited number of users on platform (every user has their own login)
- What happens if no reports are returned?
If employer does not contribute payroll data and no reports are returned, you are not charged
- How is billing set up?
Billing is monthly, based on number of transactions per month
- What is the cancellation policy?
Can cancel service anytime with a 30 days notice