

June 2025

# Quarterly Newsletter



Housing Authority  
— of the —  
City of Alameda

## Upcoming AHA Office Closure Dates

The Housing Authority of the City of Alameda (AHA) office (at 701 Atlantic Avenue) is closed for holidays and staff trainings on the following days between June 23rd and September 15. AHA is also closed every Friday.

Day	AHA Offices Closed Schedule
Wednesday, June 25 <sup>th</sup>	10am to 12pm
Monday, June 30 – Weds, June 2 <sup>nd</sup>	12pm to 4pm
Thursday, July 3 <sup>rd</sup> and Friday, July 4 <sup>th</sup>	All Day
Wednesday, July 23 <sup>rd</sup>	10am to 12pm
Wednesday, August 27 <sup>th</sup>	10am to 12pm
Monday, September 1	All Day

## New Office Hours for Housing Program Department

The Housing Authority of the City of Alameda (AHA) is now allowing walk-ins from all applicants and housing program participants. Please come by AHA's main office (located at 701 Atlantic Avenue, Alameda, 94501) on Mondays through Thursdays between the hours of 8:30am to 11:30am. No appointment is necessary, but there may be a short wait depending on the volume of walk-in traffic. Housing Authority staff will be available to answer your questions.

## What information is shared with the federal government?

The Housing Authority of the City of Alameda (AHA) is required to share the following information with the U.S. Department of Housing and Urban Development (HUD) for all applicants and participants in the Housing Choice Voucher program:

- 1) For all household members: Name, birth date, income, and employer name/job details.
- 2) Which household members have eligible immigration status & which household members do not claim to have eligible immigration status.
- 3) Social Security numbers or immigration document numbers of household members with eligible immigration status.
- 4) The address where you rent with your voucher.
- 5) Your rent amount.

The Housing Authority of the City of Alameda (AHA) is required to share the following information with the U.S. Department of Homeland Security (DHS) through HUD's database:

DHS checks the immigration status of household members with eligible immigration status. AHA must share the following information with DHS including name, birth date, and immigration document number of all eligible household members. AHA does not directly report any information to DHS about household members who do not have eligible immigration status, but HUD and DHS do share information.

## Property Manager Contact Information for AHA Residents

Property	Property Manager	Email Address	Phone
Anne B. Diamant	Nicole Bobbitt	Nicole.bobbitt@fpimgt.com	(510) 521-3117
China Clipper	June Campbell	June.campbell@fpimgt.com	(510) 995-8651
Eagle Village	Danielle Bernard	Danielle.bernard@fpimgt.com	(510) 227-5704
Esperanza	June Campbell	June.campbell@fpimgt.com	(510) 995-8651
Everett Commons	Amarah Mccowan	Amarrah.mccowan@fpimgt.com	(510) 217-8683
Independence Plaza	Christina Soto	Christina.soto@fpimgt.com	(510) 865-7288
Littlejohn Commons	Luminita Pulhoc	Luminita.polhac@fpimgt.com	(510) 239-4030
Parrot Gardens	Luminita Pulhoc	Luminita.polhac@fpimgt.com	(510) 995-8341
Parrot Village	Luminita Pulhoc	Luminita.polhac@fpimgt.com	(510) 995-8341
Rosefield Village	Danielle Bernard	Danielle.bernard@fpimgt.com	(510) 227-5704
AHA Scattered Sites	Amarah Mccowan	Amarrah.mccowan@fpimgt.com	(510) 217-8683
AAHC Scattered Sites	Amarah Mccowan	Amarrah.mccowan@fpimgt.com	(510) 217-8683

## AHA Housing Programs Staff Contact Information

### Annual Recertifications & Interim Adjustments

Tenant last names starting <b>A - HENN</b>	Corliss Glanton	(510) 747-4309	cglanton@alamedahsg.org
Tenant last names starting <b>HENO - OT</b>	Jo Ann Harris	(510) 747-4329	jharris@alamedahsg.org
Tenant last names starting <b>OU - Z</b>	Minh Hoang Pham	(510) 747-4347	mpham@alamedahsg.org

### Portability / Eligibility

Tenant last name starting <b>A - M</b>	Dee Dee Adeosun	(510) 747-4319	dadeosun@alamedahsg.org
Tenant last name starting <b>N - Z</b>	Simone Kittles	(510) 747-4301	skittles@alamedahsg.org

### Housing Program Dept Supervisors

Housing Programs Supervisor	Komal Goundar	(510) 747- 4367	kgoundar@alamedahsg.org
Assistant Director of Housing Programs	Ronaldo Babiera	(510) 747- 4331	rbabiera@alamedahsg.org

## AHA's Ombudsman Program

The Housing Authority of the City of Alameda Ombudsman is a solution-oriented community resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients. AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman Program. Ombudsman Program contact info is (510) 747-4358 / ombudsman@alamedahsg.org.

## Important Information for Housing Program Participants

**Online Recertification:** Rent Café enables AHA participants and their family members to complete regular recertifications online via cell phones, tablets, laptops, or desktop computers. Participants can upload proof of income, assets, or other recertification documents directly via Rent Café. AHA staff are currently offering participants in-person and online assistance with completing the recertification process. Assistance can also be provided over the phone. Note: All adult household members must attend the recertification meeting in person at our offices at 701 Atlantic Avenue, Alameda CA 94501 as part of the process. AHA participants will be sent notice of such a meeting in writing in advance.

**Rent Café Website Link:** The Rent Café online system can be accessed via this link:  
<https://recertification.alamedahsg.org/>.

**Rent increase/decrease (interims):** Log in to Rent Café and click on “Report A Change” to complete a rental payment adjustment. Documents can be directly uploaded into Rent Café for efficient processing of your interim request.

**Informal Hearings:** To request an informal hearing, please submit a written request for an informal review, no later than 14 days from the date the decision is made by the Housing Authority. The written request can be mailed or dropped off in-person to 701 Atlantic Avenue, Alameda, CA, 94501. Requests received after 14 days will not be eligible for an Informal Hearing.

**Termination:** If you received a lease termination notice or have given your landlord notice, contact your Housing Specialist. If you have received a termination of assistance notice, please follow the directions in the notice.

**HQS Inspections:** Please note HQS inspections are actively occurring at all AHA properties. Participants in the assistance programs may have annual or triennial inspections, depending on the type of program assistance they receive.

**Maintenance/Repairs:** Consult your lease for contact info or contact your property manager.

**Translation:** Translation is available for free in all languages. Call 510-747-4300 for assistance.

**Reasonable Accommodations for persons with disability:** Send email to [ra@alamedahsg.org](mailto:ra@alamedahsg.org) or call (510) 747-4338.

**Notice to Live in Aides:** If you are an approved Live In Aide (LIA) in a Housing Choice Voucher household, this is a reminder that you can be removed at any time by the voucher holder and if that happens you must leave the property. If the voucher holder you are assisting passes away, you must also leave the property. Please note you are not a tenant and have no continued right to reside at the property if the LIA relationship is ended by the voucher holder, or by the Housing Authority. The voucher holder is responsible for communicating changes regarding the LIA to the Housing Authority. However, if the voucher holder passes away or is absent from the unit for more than 30 days, the LIA must report this to AHA promptly.

**Social Services are available:** These social services are provided at no cost to voucher holders and AHA tenants plus family members living in their households. Contact the LifeSTEPS team at:

- Angel Reyes (Family and Scattered Sites): (510) 410-0161 / [areyes@lifestepsusa.org](mailto:areyes@lifestepsusa.org)
- Trevor Jackman (Rosefield Village): (510) 566-3706 / [tjackman@lifestepsusa.org](mailto:tjackman@lifestepsusa.org)
- Raquel Ellis (Seniors): (510) 306-8033 / [rellis@lifestepsusa.org](mailto:rellis@lifestepsusa.org)



Housing Authority  
— of the —  
City of Alameda

701 Atlantic Avenue  
Alameda, CA, 94501

PRESORTED STANDARD  
US POSTAGE

PAID  
OAKLAND, CA

PERMIT NO 2508

# QUARTERLY NEWSLETTER

## AHA Main Office Hours

Monday - Thursday

8:30am to 4pm

As summer approaches, AHA wants to provide safety information and encourage the community to come together in preventing issues endangering someone's safety. Below is a list of who to contact in case of emergencies, safety issues, or support needed:

- Life-threatening and/or time sensitive emergencies: call 911
- Non-emergency safety issues, including break-ins, package thefts, suspicious individuals: call Alameda police non-emergency at 510-337-8340
- For 24/7 support for mental health crises: call 800-309-2131
- To deploy mobile crisis team during business hours: call 510-891-5600 (M-F, 8-6)
- Ongoing mental health/substance abuse services: call 800-491-9099 (M-F, 8:30-5)
- For support with homeless issues: call Homeless Hotline at 510-522-4663 (M-F, 9-5)
- Animal control: call 510-337-8562
- Other community support: call 211 to be directed to available resources
- After-Hours Emergency support at AHA properties managed by FPI Management: 888-4463-4623