

March 2024

Quarterly Newsletter



Housing Authority
— of the —
City of Alameda

Free IRS Certified Tax Preparation Assistance

The Alameda County Social Services Agency is providing no cost IRS certified tax preparation assistance to low and moderate-income taxpayers (individuals earning less than \$56,000 a year). Tax preparation will be completed by qualified IRS-certified preparers through a combination of both customer document drop-offs and in-person appointments. Have your tax refund within 7-10 business days with direct deposit to your checking or savings account. For more information or to schedule your tax appointment, please call (510) 271-9141 or send email to vita.eitc@acgov.org.

AHA Summer Intern Program

The Housing Authority of the City of Alameda (AHA) is accepting applications for 10-week internships. AHA offers opportunities to gain experience in housing development, human resources, housing programs, asset management, finance, and property management. Deadline to apply is March 22nd. Interested applicants can apply online via this link:

<https://form.alamedahsg.org/Forms/SummerInternshipApp>

Tablet Rental Program

Residents of Independence Plaza, Esperanza Apartments, Littlejohn Commons, Rosefield Village, and Anne B. Diamant can borrow an Android tablet for two weeks at a time via the Tablet Rental Program. Please contact the Property Manager at any of these communities to borrow an Android tablet. Only residents at these properties can use the tablet for personal use and/or to complete their AHA recertifications.



Apply for \$1,000 College Scholarship

The Alameda Chamber Foundation is awarding a \$1,000 college scholarship to 14 exceptional graduating High School seniors from the City of Alameda, who are traditionally underrepresented in STEAM (Science, Technology, Engineering, Arts, Math) careers. The application deadline is Monday, April 1st and interested students can scan this QR code for more information.



Take our Emergency Preparedness Survey

The Housing Authority of the City of Alameda (AHA) needs your feedback regarding your emergency preparedness needs. To submit a short and anonymous survey, please scan this QR code.



Property Manager Contact Information for AHA Residents

Property	Property Manager	Email Address	Phone
Anne B. Diamant	Debera Barrett	debera.barrett1@fpimgt.com	(510) 521-3117
China Clipper	Genesis Clark	chinaclipperplaza.cd@fpimgt.com	(510) 995-8651
Eagle Village	Rodney Winters	eaglevillage.cd@fpimgt.com	(510) 227-5704
Esperanza	Genesis Clark	esperanzaapts.cd@fpimgt.com	(510) 995-8651
Everett Commons	Kimberly Watkins	everettcommons.cd@fpimgt.com	(510) 217-8683
Independence Plaza	Christina Soto	independenceplaza.cd@fpimgt.com	(510) 865-7288
Littlejohn Commons	Temp	littlejohncommons.cd@fpimgt.com	(510) 239-4030
Parrot Gardens	Temp	parrotgardens.cd@fpimgt.com	(510) 239-4030
Parrot Village	Temp	parrotvillage.cd@fpimgt.com	(510) 239-4030
Rosefield Village	Rodney Winters	rosefieldvillage.cd@fpimgt.com	(510) 227-5704
AHA Scattered Sites	Kimberly Watkins	ahascatteredsites.info@fpimgt.com	(510) 217-8683
AAHC Scattered Sites	Kimberly Watkins	aahcscatteredsites.info@fpimgt.com	(510) 217-8683

AHA Staff Contact Information

Annual Recertifications & Interim Adjustments

Tenant last names starting A - HENN	Corliss Glanton	(510) 747-4309	cglanton@alamedahsg.org
Tenant last names starting HENO - OT	Jo Ann Harris	(510) 747-4329	jharris@alamedahsg.org
Tenant last names starting OU - Z	Minh Hoang Pham	(510) 747-4347	mphan@alamedahsg.org

Portability / Eligibility

Tenant last name starting A - M	Dee Dee Adeosun	(510) 747-4319	dadeosun@alamedahsg.org
Tenant last name starting N - Z	Simone Kittles	(510) 747-4301	skittles@alamedahsg.org

AHA's Ombudsman Program

The Housing Authority of the City of Alameda Ombudsman is a solution-oriented community resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients.

AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman Program. Ombudsman Program contact info is (510) 747-4358 / ombudsman@alamedahsg.org.

Important Information for Housing Program Participants

Online Recertification: Rent Café enables AHA participants (or their family members) to complete annual recertifications online via cell phones, tablets, laptops, or desktop computers. Participants can upload proof of income, assets, or other recertification documents directly via Rent Café. AHA staff are currently offering participants in-person and online assistance with completing the re-certification process. Assistance can also be provided over the phone and LifeSTEPS staff can also assist with recertifications. Note: Started on January 1, 2024, all adult household members must attend the re-exam meeting in person at our offices at 701 Atlantic Avenue. AHA participants will be sent notice of such a meeting in writing.

Rent Café Website Link: The Rent Café online system can be accessed via this link:

<https://recertification.alamedahsg.org/>.

Rent increase/decrease (interims): Log in to Rent Café and click on “Report A Change” to complete a rental payment adjustment. Documents can be directly uploaded into Rent Café for efficient processing of your interim request. If additional documents are needed or requested from your housing specialist, these documents can be submitted via email tohcvsbmission@alamedahsg.org.

Informal Hearings: To request an informal hearing, please call (510) 747-4322.

Termination: If you received a lease termination notice or have given your landlord notice, contact your Housing Specialist. If you have received a termination of assistance notice, please follow the directions in the notice.

HQS Inspections: Please note HQS inspections are actively occurring at all AHA properties. Participants in the assistance programs may have annual or triennial inspections, depending on the type of program assistance they receive.

Maintenance/Repairs: Consult your lease for contact info or contact your property manager.

Translation: Translation is available for free in all languages. Call 510-747-4300 for assistance.

Reasonable Accommodations for persons with disability: Send email to ra@alamedahsg.org or call (510) 747-4326.

Notice to Live in Aides: If you are an approved Live In Aide (LIA) in a Housing Choice Voucher household, this is a reminder that you can be removed at any time by the voucher holder and if that happens you must leave the property. If the disabled voucher holder you are assisting passes away, you must also leave the property. Please note you are not a tenant and have no continued right to reside in the property if the LIA relationship is ended by the voucher holder, or by the Housing Authority. The voucher holder is responsible for communicating changes regarding the LIA to the Housing Authority. However, if the voucher holder passes away or is absent from the unit for more than 30 days, the LIA must report this to AHA promptly.

Social Services are available: These social services are provided at no cost to voucher holders and AHA tenants plus family members living in their households. Contact the LifeSTEPS team at:

-Angel Reyes (Family and Scattered Sites): (510) 410-0161 / areyes@lifestepsusa.org

-Trevor Jackman (Rosefield Village): (510) 566-3706 / tjackman@lifestepsusa.org

-Raquel Ellis (Seniors) : (510) 306-8033 / rellis@lifestepsusa.org



Housing Authority
— of the —
City of Alameda

701 Atlantic Avenue
Alameda, CA, 94501

PRESORTED STANDARD
US POSTAGE

PAID
OAKLAND, CA

PERMIT NO 2508

QUARTERLY NEWSLETTER

AHA Main Office Hours

Monday - Thursday

8:30am to 3pm

Family Self Sufficiency (FSS) Program

Become the next remarkable success story in the FSS Program by achieving long-term career goals and economic independence. The Family Self Sufficiency (FSS) program is for individuals that have a Housing Choice Voucher (HCV) or Project-Based Voucher (PBV) with the Housing Authority of the City of Alameda. The FSS Program is designed to assist families and individuals in becoming financially stable by providing individualized case management services plus financial incentives. Participation in the FSS program is voluntary and requires a five-year personal commitment by participants. The FSS program emphasizes employment, career development, education, training, and credit readiness.

To apply, please call **(510) 747-4335**