



**Happy Holidays from the Housing Authority of the City of Alameda!**

### **Sign-up to get 25% Discount on your Monthly Electric Bill**

Alameda Municipal Power (AMP) offers an Energy Assistance Program (EAP) to low-income AMP customers that provides a 25% discount off each monthly energy bill. To determine if you are eligible for the 25% discount, you will need to show proof of income for all adults in your household and provide other supporting documentation as needed. To apply for the discount, please visit this website: [www.powerbillhelp.link](http://www.powerbillhelp.link).

### **AHA is looking for Resident Commissioners**

The Board of Commissioners develops broad policies of governance for the Housing Authority of the City Alameda. In this role, the Board acts as the steward of the agency's mission and ensures the mission remains relevant to the community's needs. If you are interested in joining AHA's Board of Commissioners and want to schedule an informational meeting, please call AHA's Community Relations Manager at (510) 747-4321.

### **Affordable Connectivity Program (Internet for \$30 per month)**

The Affordable Connectivity Program (ACP) is a FCC program and the nation's largest broadband affordability program that offers low-income households reduced cost on monthly internet services. This federally funded initiative offers a \$30 monthly discount on Home Internet and a one-time discount of up to \$100 for a computer or a tablet. Plus, when the ACP discount is used with the right plan, Home Internet can be FREE for your family. Signing up for ACP is easy, for more information visit [www.internetforallnow.org](http://www.internetforallnow.org) and click "Apply today".

### **Tablet Rental Program**

Starting January 1st, residents of Independence Plaza, Esperanza Apartments, Littlejohn Commons, Rosefield Village, and Anne B. Diamant can borrow an Android tablet for two weeks at a time via the Tablet Rental Program. Please contact the Property Manager at any of these communities to borrow an Android tablet. Only residents at these properties can use the tablet for personal use and/or to complete their AHA recertifications.



## Property Manager Contact Information for AHA Residents

Property	Property Manager	Email Address	Phone
Anne B. Diamant	Debera Barrett	debera.barrett1@fpimgt.com	(510) 521-3117
China Clipper	Genesis Clark	chinacipper.cd@fpimgt.com	(510) 995-8651
Eagle Village	Rodney Winters	eaglevillage.cd@fpimgt.com	(510) 227-5704
Esperanza	Genesis Clark	esperanzaapts.cd@fpimgt.com	(510) 995-8651
Everett Commons	Kimberly Watkins	everettcommons.cd@fpimgt.com	(510) 217-8683
Independence Plaza	Christina Soto	independenceplaza.cd@fpimgt.com	(510) 865-7288
Littlejohn Commons	Isabel Sanchez	littlejohncommons.cd@fpimgt.com	(510) 239-4030
Parrot Gardens	Isabel Sanchez	parrotgardens.cd@fpimgt.com	(510) 239-4030
Parrot Village	Isabel Sanchez	parrotvillage.cd@fpimgt.com	(510) 239-4030
Rosefield Village	Rodney Winters	rosefieldvillage.cd@fpimgt.com	(510) 227-5704
AHA Scattered Sites	Kimberly Watkins	ahascatteredsites.info@fpimgt.com	(510) 217-8683
AAHC Scattered Sites	Kimberly Watkins	aahcscatteredsites.info@fpimgt.com	(510) 217-8683

## AHA Staff Contact Information

### Annual Recertifications & Interim Adjustments

**Tenant last names starting A - HENN** Corliss Glanton (510) 747-4309 cglanton@alamedahsg.org  
**Tenant last names starting HENO - OT** Jo Ann Harris (510) 747-4329 jharris@alamedahsg.org  
**Tenant last names starting OU - Z** Minh Hoang Pham (510) 747-4347 mpham@alamedahsg.org

### Portability / Eligibility

**Tenant last name starting A - Z** Dee Dee Adeosun (510) 747-4319 dadeosun@alamedahsg.org

## Upcoming Public Hearing on February 21, 2024

AHA will be accepting public comments on AHA's Annual Plan and MTW Plan via a public hearing at AHA's Board of Commissioners meeting on February 21, 2024.

## AHA's Ombudsman Program

The Housing Authority of the City of Alameda Ombudsman is a solution-oriented community resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients.

AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman Program. Ombudsman Program contact info is (510) 747-4358 / ombudsman@alamedahsg.org.

## Important Information for Housing Program Participants

**Online Recertification:** Rent Café enables AHA participants (or their family members) to complete annual recertifications online via cell phones, tablets, laptops, or desktop computers. Participants can upload proof of income, assets, or other recertification documents directly via Rent Café. AHA staff are currently offering participants in-person and online assistance with completing the recertification process. Assistance can also be provided over the phone and LifeSTEPS staff can also assist with recertifications. Note: From January 1, 2024, all adult household members must attend the re-exam meeting in person at our offices at 701 Atlantic Avenue. You will be sent notice of such a meeting in writing.

**Rent Café Website Link:** The Rent Café online system can be accessed via this link:

<https://recertification.alamedahsg.org/>.

**Rent increase/decrease (interims):** Log in to Rent Café and click on “Report A Change” to complete a rental payment adjustment. Documents can be directly uploaded into Rent Café for efficient processing of your interim request. If additional documents are needed or requested from your housing specialist, these documents can be submitted via email to [hcvsubmission@alamedahsg.org](mailto:hcvsubmission@alamedahsg.org).

**Informal Hearings:** To request an informal hearing, please contact Kara Korbel at [kkorbel@alamedahsg.org](mailto:kkorbel@alamedahsg.org) or call (510) 747-4311.

**Termination:** If you received a lease termination notice or have given your landlord notice, contact your Housing Specialist. If you have received a termination of assistance notice, please follow the directions in the notice.

**HQS Inspections:** Please note HQS inspections are actively occurring at all AHA properties. Participants in the assistance programs may have annual or triennial inspections, depending on the type of program assistance they receive.

**Maintenance/Repairs:** Consult your lease for contact info or contact your property manager.

**Translation:** Translation is available for free in all languages. Call 510-747-4300 for assistance.

**Reasonable Accommodations for persons with disability:** Send email to [ra@alamedahsg.org](mailto:ra@alamedahsg.org) or call (510) 747-4326.

**Notice to Live in Aides:** If you are an approved Live In Aide (LIA) in a Housing Choice Voucher household, this is a reminder that you can be removed at any time by the voucher holder and if that happens you must leave the property. If the disabled voucher holder you are assisting passes away, you must also leave the property. Please note you are not a tenant and have no continued right to reside in the property if the LIA relationship is ended by the voucher holder, or by the Housing Authority. The voucher holder is responsible for communicating changes regarding the LIA to the Housing Authority. However, if the voucher holder passes away or is absent from the unit for more than 30 days, the LIA must report this to AHA promptly.

**Social Services are available:** These social services are provided at no cost to voucher holders and AHA tenants plus family members living in their households. Contact the LifeSTEPS team at:

Angel Reyes: (510) 410-0161 / [areyes@lifestepsusa.org](mailto:areyes@lifestepsusa.org)

Trevor Jackman: (510) 566-3706 / [tjackman@lifestepsusa.org](mailto:tjackman@lifestepsusa.org)

Raquel Ellis: (510) 306-8033 / [rellis@lifestepsusa.org](mailto:rellis@lifestepsusa.org)



Housing Authority  
— of the —  
City of Alameda

701 Atlantic Avenue  
Alameda, CA, 94501

PRESORTED STANDARD  
US POSTAGE

PAID  
OAKLAND, CA

PERMIT NO 2508

# QUARTERLY NEWSLETTER

## AHA Main Office Hours

Monday - Thursday

8:30am to 3pm

### **Family Self Sufficiency (FSS) Program**

Become the next remarkable success story in the FSS Program by achieving long-term career goals and economic independence. The Family Self Sufficiency (FSS) program is for individuals that have a Housing Choice Voucher (HCV) or Project-Based Voucher (PBV) with the Housing Authority of the City of Alameda. The FSS Program is designed to assist families and individuals in becoming financially stable by providing individualized case management services plus financial incentives. Participation in the FSS program is voluntary and requires a five-year personal commitment by participants. The FSS program emphasizes employment, career development, education, training, and credit readiness.

To apply, please contact **Kara Korbelt** at (510) 747-4337 / [kkorbelt@alamedahsg.org](mailto:kkorbelt@alamedahsg.org).