

Overview and Discussion of Permanent Supportive Housing, the Coordinated Entry System, and Future Operations at Estuary I and II

August 2023 AHA Board of Commissioners Retreat



Housing Authority
of the
City of Alameda

www.alamedahsg.org



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of the
City of Alameda

Timing

- August 9% Tax Credit Award for Estuary I = Groundbreaking soon!
- Move from development planning to operations planning and lease up
- Joint meetings on operations with FPI, the Service Providers and AHA
- Documentation needed for the investors and lenders for an early 2024 closing: Management Plan, Operating Plan, Services MOU





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What is Supportive Housing?

**Targets
households
with multiple
barriers**

**Provides unit
with lease**

**Housing is
affordable**

**Engages
tenants in
flexible,
voluntary
services**

**Coordinates
among key
partners**

**Supports
connecting
with
community**

Housing First

- ❖ People need a place to live and food first
- ❖ Then, they can deal with substance abuse, employment, budgeting.
- ❖ Services are voluntary; tenants choose to participate
- ❖ No need to graduate through transitional housing first
- ❖ Rental assistance is provided
- ❖ Targeted to individuals and families with chronic illnesses, disabilities, mental health issues, or substance use disorders who have experienced long-term or repeated homelessness



Services help tenants quickly access housing (first) so that they can use it as a platform for health, recovery, and personal growth.

Coordinated Entry System (CES)

Coordination and management of the crisis response system's resources to connect people efficiently and effectively to interventions that will end their homelessness.

- **The Coordinated Entry System includes:**
- Points of access to resources for people experiencing homelessness
- Housing Problem Solving
- Assessment
- Prioritization for available resources
- Referral/Matching to Housing/Homelessness Resources
- Grievance processes



Resources

<https://homelessness.acgov.org/coordinated-entry>

<https://www.csh.org/supportive-housing-101/>

<https://endhomelessness.org/resource/housing-first/>



Operations at The Estuary

- AHA's 100% permanent supportive housing development

AHA Capacity for 100% PSH Operations

- ❖ Hands on and involved ownership
- ❖ Positive and constructive relationships with the City, Police Department, HOT team (Homeless Outreach Team), Library, College of Alameda, etc.
- ❖ Staff experience and capacity
- ❖ Interdepartmental coordination – >80% of tenants will also be voucher participants
- ❖ Additional service capacity - LifeSteps



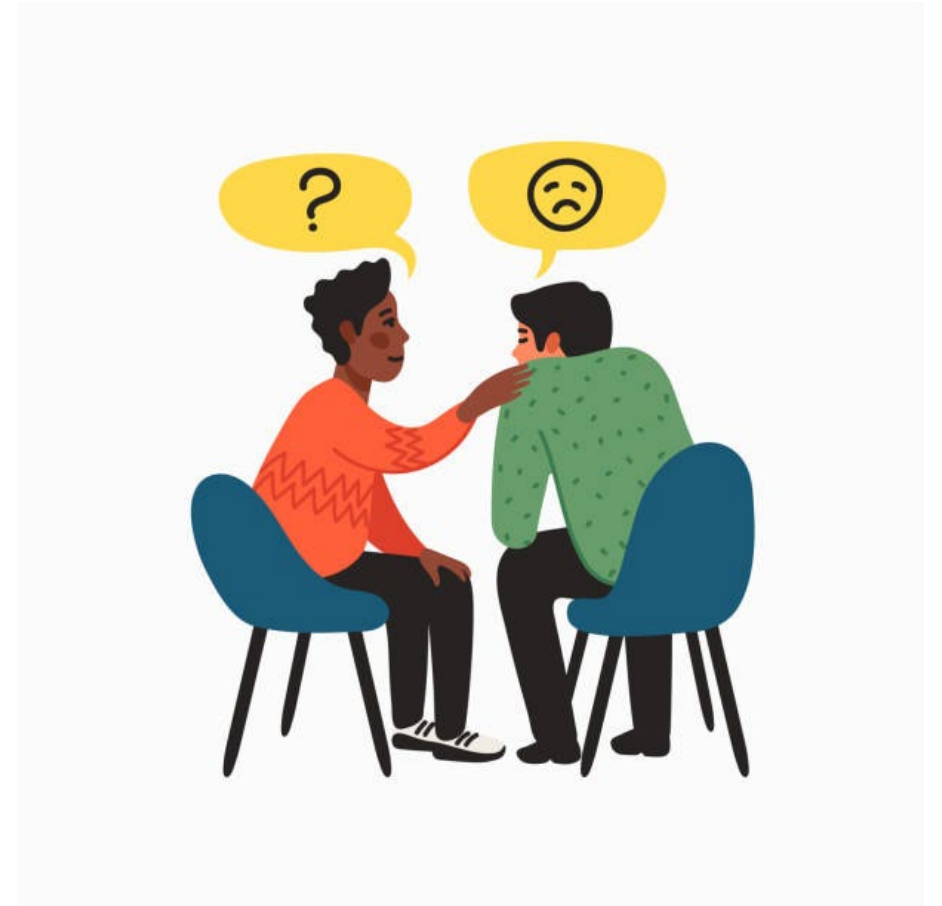
Goals

- ❖ High quality and hands on management and services
- ❖ Stabilized funding for operations, case management, and wrap around services
- ❖ Safety & Support for our residents
- ❖ Cooperative & positive site management
- ❖ Strong tenant outcomes



Key Issues

- ❖ How is this project unique?
- ❖ Consensus on target population
- ❖ Operating plan – A hands-on site team
- ❖ Safety & Emergencies
- ❖ Roles and Responsibilities – shared and coordinated
- ❖ Lease Up



Board Feedback

QUESTIONS

Concerns

Strategies

Resources



NEXT STEPS