

March 2023

www.alamedahsg.org

# Quarterly Newsletter



Housing Authority  
of the  
City of Alameda

## Free IRS Certified Tax Preparation Assistance

From March 1, 2023, through April 17, 2023, the Alameda County Social Services Agency is providing no cost IRS certified tax preparation assistance to low and moderate-income taxpayers (individuals earning less than \$56,000 a year). Tax preparation will be completed by qualified IRS-certified preparers through a combination of both customer document drop-offs and in-person appointments. Have your tax refund within 7-10 business days with direct deposit to your checking or savings account. For more information, please call (510) 271-9141 or send email to [vita.eitc@acgov.org](mailto:vita.eitc@acgov.org).



## Affordable Internet for All

The Affordable Connectivity Program (ACP) is helping millions of eligible households throughout the United States save hundreds of dollars on home internet. This federally



## INTERNET FOR ALL NOW

funded initiative offers a \$30 monthly discount on Home Internet and a one-time discount of up to \$100 for a computer or a tablet. Even better: when the ACP discount is used with the right plan, Home Internet can be FREE for your family. Signing up for ACP is easy, for more information please visit [www.internetforallnow.org](http://www.internetforallnow.org) and click "Apply today".

## Summer Golf Camp

Sign-up to enroll in a week-long summer golf camp. Golf camp dates are June 20<sup>th</sup> thru June 23<sup>rd</sup> from 12:30pm to 3:40pm daily. The camp is 100% free to all campers and is for children aged 10-16. Campers will enjoy a low coach-camper ratio with beginner golf curriculum including full-swing, short-game, and on-course instruction. Other activities include foot golf, disc golf, and other team-building activities. Campers will be provided transportation and healthy meals during camp. Deadline to sign-up for summer golf camp is April 8th. To enroll, please call (510) 747-4358 or send email to [ombudsman@alamedahsg.org](mailto:ombudsman@alamedahsg.org).



## Do you or someone you know need financial assistance Alameda Municipal Power bill?



**ALAMEDA  
MUNICIPAL POWER**

A Department of the City of Alameda

Alameda Municipal Power's (AMP) Energy Assistance Program (EAP) offers our eligible residential low-income customers a 25% discount on their monthly energy costs. The low-income discount is applied only to the energy and customer charges. To demonstrate eligibility, you will need to show proof of income for all adults permanently residing in the household and provide supporting documentation. For more info, visit this website: [www.powerbillhelp.link](http://www.powerbillhelp.link)

## The City of Alameda needs your input on the Urban Forest Plan!

The City wants to hear from you as we develop an Urban Forest Plan, which includes street trees, park trees, trees in easement areas, trees near power lines, and trees on private and other non-City properties. We especially need to hear from people who rent their homes and younger Alamedans. Let us know where you want to see more trees, what goals the City should set, and how the City can best help residents care for trees on private property!

Please take this 3-minute tree survey and enter to win an Alameda Nalgene water bottle: <https://us.openforms.com/Form/0ca1085a-a459-43a3-abde-ffc272669f17>



## Important Information For AHA Residents

Property	AHA Staff	Email Address	Phone
Anne B Diamant Plaza	Booker Thomas, Resident Manager	abd@alamedahsg.org	(510) 521-3117
Independence Plaza	Mariel Rivera, Resident Manager	independenceplaza.cd@fpimgt.com	(510) 865-7288
AHA Portfolio	Lynelle Buckley Broughton, Property Supervisor	lbroughton@alamedahsg.org	(510) 747-4304
Property	Community Director	Email Address	Phone
China Clipper	Yolande Pendley	chinacipperplaza.cd@fpimgt.com	(510) 995-8651
Eagle Village	Rodney Winters	eaglevillage.cd@fpimgt.com	(510) 227-5704
Esperanza	Yolande Pendley	esperanzaapts.cd@fpimgt.com	(510) 995-8651
Everett Commons	Pending	everettcommons.cd@fpimgt.com	(510) 217-8683
Littlejohn Commons	Debera Barrett	littlejohncommons.cd@fpimgt.com	(510) 239-4030
Parrot Garden	Debera Barrett	parrotgarden.cd@fpimgt.com	(510) 239-4030
Parrot Village	Debera Barrett	parrotvillage.cd@fpimgt.com	(510) 239-4030
Rosefield Village	Rodney Winters	rosefieldvillage.cd@fpimgt.com	(510) 227-5704
Scattered Sites	Pending	Pending	Pending

### Contact Property Manager to Set Up Payment Plan for Past Due Rent

If your household is behind on rent due to COVID related circumstances or other reasons, please contact the property manager to set up a payment plan as soon as possible. We are willing to work with you and your budget.

### Ombudsman Program

The Housing Authority of the City of Alameda Ombudsman is a solution-oriented community resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients. The Ombudsman Program is a community liaison and provides an array of duties, including:

- Resolving AHA tenant or program participant complaints.
- Identifying AHA staff members to answer your specific questions.
- Developing and expanding community partnerships.
- Serving as neutral AHA representative to help AHA clients find resolutions.
- Ensures that tenant or landlord concerns are fully addressed.

AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman Program.

Ombudsman Program contact info:

PHONE: (510) 747-4358

EMAIL: ombudsman@alamedahsg.org

### AHA received Moving to Work Designation



Housing Authority  
of the  
City of Alameda

In March 2022, the Housing Authority of the City of Alameda (AHA) received its designation as a Moving To Work (MTW) Expansion Agency which has given AHA staff the opportunity to develop new strategies to increase landlord participation. As of right now, AHA is waiting for approval from HUD for the MTW Supplement for Fiscal Year 2023 which we anticipate receiving in March 2023. Approval of this MTW Supplement means monetary incentives for landlords who participate in AHA's programs, vacancy loss payments, owner referrals for PBV units, and more. Look out for information regarding workshops that will explain our MTW activities implementation timelines, and how they can benefit you.

## Free Membership to Boys & Girls Club of Alameda

The Boys & Girls Club of Alameda is more than just a place for recreation for kids ages 6 through 18. Young people can participate in activities and experiences that enrich their lives and they learn the skills needed to achieve academic and professional success. The best part is that membership to the Alameda Boys and Girls Club is FREE for all AHA residents and Section 8 participants. To register for your FREE Alameda Boys & Girls Club membership, please contact:

**James Adkins**

[jadkins@alamedabgc.org](mailto:jadkins@alamedabgc.org)

**(510) 522-4900 x108**

## Important Information For Housing Program Participants

**Online Recertification:** Rent Café enables AHA participants (or their family members) to complete annual recertifications online via cell phones, tablets, laptops, or desktop computers. Participants are able to upload proof of income, assets, or other recertification documents directly via Rent Café. AHA staff are currently offering participants in person and online assistance with completing the re-certification process with participants. This can also be done over the phone. Please note LifeSTEPS can also assist with recertifications.

**Rent Café Training:** Attention all Housing Choice Voucher and Project Based Voucher program participants. Housing Authority staff is providing in-person Rent Café trainings at Independence Plaza at 10:30am to 11:30am on the first and third Wednesdays of every month. At these trainings, program participants can learn how to login and complete annual or interim re-certifications.

**Rent Café Website Link:** The Rent Café online system can be accessed via this link:

<https://recertification.alamedahsg.org/>

**Rent increase/decrease (interims):** Just log in to Rent Café and click on "Report A Change" to complete a rental payment adjustment. Documents can be directly uploaded into Rent Café for efficient processing of your interim request. If additional documents are obtained at a later date or requested from your housing specialist, these documents can be submitted via e-mail at [hcvsubmission@alamedahsg.org](mailto:hcvsubmission@alamedahsg.org).

**Informal Hearings:** To request an informal hearing, please contact Kara Korbel at [kkorbel@alamedahsg.org](mailto:kkorbel@alamedahsg.org), or at (510) 747-4337.

**Termination:** If you have received a termination notice or have given your landlord notice, please contact your housing specialist.

**HQS Inspections:** Please note HQS inspections are actively occurring at all AHA properties.

**Maintenance/Repairs:** Consult your lease for contact information or contact your on-site resident manager.

**Translation:** Translation is available for free in all languages. Contact 510-747-4300 for assistance.

**Reasonable Accommodations for persons with disability:** Contact [ra@alamedahsg.org](mailto:ra@alamedahsg.org) or (510) 747-4326

**Social Services are available:** Contact LifeSTEPS at (510) 410-0161 / [jburns@lifestepsusa.org](mailto:jburns@lifestepsusa.org) or [areyes@lifestepsusa.org](mailto:areyes@lifestepsusa.org). These services are provided at no cost to voucher holders and tenants and those living in their households. AHA's social services partner, LifeSTEPS, connects AHA tenants and program participants to important social services and resources, including Alameda Food Bank, medical services, rental assistance, transportation, hoarding resources, trade school scholarships, just to name a few.

First Letter of Participant's Last Name	To	Housing Specialist	Phone Number	Email Address
A	CHA	Dee Dee Adeosun	(510) 747-4319	<a href="mailto:dadeosun@alamedahsg.org">dadeosun@alamedahsg.org</a>
CHB	H	Laquana Lee	(510) 747-4303	<a href="mailto:llee@alamedahsg.org">llee@alamedahsg.org</a>
I	NGUYEN, L	JoAnn Harris	(510) 747-4329	<a href="mailto:jharris@alamedahsg.org">jharris@alamedahsg.org</a>
NGUYEN, M	RODRI-GUEZ, N	Corliss Glanton	(510) 747-4309	<a href="mailto:cglanton@alamedahsg.org">cglanton@alamedahsg.org</a>
RODRIGUEZ, O	Z	Minh Hoang Pham	(510) 747-4347	<a href="mailto:mpham@alamedahsg.org">mpham@alamedahsg.org</a>



Housing Authority  
— of the —  
City of Alameda

701 Atlantic Ave,  
Alameda, CA 94501

PRESORTED STANDARD

US POSTAGE

PAID

OAKLAND, CA

PERMIT NO 2508

## **QUARTERLY NEWSLETTER**

**Important Information Enclosed**

### **AHA Main Office Hours**

Monday – Thursday

8:30am to 12pm