



NEW AND IMPROVED WEBSITE!

The Housing Authority of the City of Alameda has built a new user-friendly website. Please visit our website at: www.alamedahsg.org



Affordable Housing Updates

The Housing Authority of the City of Alameda (AHA) has some exciting news to share about more affordable housing coming to our beautiful island. The North Housing project continues right along with the first three phases of the long-planned affordable rental apartments at the North Housing site on Mosely Avenue. This also includes ninety affordable rental apartments for formerly homeless households.

2615 Eagle Ave is a property that was purchased from AUSD (Alameda Unified School District). It is in the preliminary planning stage to eventually build 40-50 affordable housing rental apartments. The Housing Authority will set up its development timetable this fall, and this will be posted to our website and newsletter.

Lastly, a physical needs assessment and financing plan has been completed on the Webster Street property to adapt the existing building (Hawthorn Suites) into 50 studio apartments. The studios will be high-quality units and provide small affordable apartments in a highly desirable location on the island.



North Housing



Eagle Avenue



Webster Street

Stay Connected To AHA 

Sign-up for AHA email newsletters at: www.ahagroup.live



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Family Self Sufficiency (FSS) Program

The Family Self Sufficiency (FSS) program is for individuals that have a Housing Choice Voucher (HCV) or Project-Based Voucher (PBV) with the Housing Authority of the City of Alameda. This program is not available for participants in Shelter Plus Care programs.

The FSS Program is designed to assist families and individuals in becoming financially stable by providing individualized case management services and financial incentives. Participation in the program is voluntary and requires a five-year personal commitment by participants.

All Housing Choice Voucher (HCV) and Project-Based Voucher (PBV) participants are

eligible to participate in the FSS program regardless of educational status, age, work experience, career interests or status as a person with a disability. The FSS program emphasizes employment, career development, education, training, independence from public assistance and credit readiness.

The FSS Program provides an Escrow (savings) Account. When an FSS participant's rental portion increases as the result of increased earned income, a specified amount of money (based on a formula involving the decreased assistance found at 24 CFR 984) is deposited into an interest earning savings account on behalf of that qualifying family or individual. Upon successful completion of the five-year FSS program, graduating families and individuals will have access to those accumulated funds. Some FSS Program graduates have saved enough money over 5 years to buy a car, or make a down payment on home purchase, and others have completed Master's Degree and Doctorate programs.

The Housing Program Department is continuously taking applications for the FSS program. Become the next remarkable success story by achieving long-term career goals and economic independence and join the FSS program today. FSS Program applications are available at the front desk of AHA's main office (at 701 Atlantic Avenue).



For further information about the Family Self Sufficiency Program, please contact Kara Korbelt, FSS Coordinator

kkorbelt@alamedahsg.org
510-747-4337

You can apply directly to the FSS Program via this link:
<https://form.alamedahsg.org/Forms/3v0p6>



Rosefield Village Now Open

Rosefield Village is a mixed income family housing development that offers affordable housing options for Alameda's low-income residents. There are studio, 1-, 2-, and 3-bedroom units available, that will serve households earning 20-80% of the Area Median Income. AHA re-developed the property to increase the site density from 53 units to 92 units.

Rosefield Village is located at 727 Buena Vista Avenue in the City of Alameda, with convenient access to services and public transportation. This building is energy efficient using solar power, energy efficient windows, and Energy Star appliances. Residents have

moved into these affordable rental apartments starting in the summer of 2022.

The waitlist is now closed.

Do you or someone you know need financial assistance with Pacific Gas and Electric (PG&E) bills?

If so, the Relief for Energy Assistance through Community Help (REACH) program might be able to help. REACH assists eligible utility customers with their Pacific Gas and Electric bills. Customers may be eligible to receive a one-time grant that is applied directly to their utility bill. The program is administered by the Dollar Energy Fund in partnership with a network of community-based organizations, including the Alameda County Social Services Agency.

Grants are dispersed on a first come, first serve basis to eligible applicants while funding is available. The REACH program has limited funds each month, and may close temporarily any given month. The REACH program will re-open the first business day of the following month.

For more information, please visit www.hardshiptools.org/MyApp/ or call (800) 933-9677.



The National Suicide Prevention Lifeline is now: 988

988 has been designated as the new three-digit dialing code that will route callers to the National Suicide Prevention Lifeline. This 988 dialing code will be available to everyone across the United States. Numerous studies have shown that callers feel less suicidal, less depressed, less overwhelmed and more hopeful after speaking with a Lifeline counselor. Please share this Lifeline information to anyone that might benefit from this information.



alameda
family
services

Alameda Family Services

The Alameda Family Services (AFS) mission is to foster healing, resiliency, and growth through the delivery of progressive and comprehensive services to individuals and families at all stages of life. AFS Programs include:

- **School-Based Services** -- Alameda Family Services works with Alameda Unified School District (AUSD) to ensure students have the support and access to services they need to thrive.
- **Early Childhood & Family Support** -- The Early Childhood and Family Support Division offers services through Head Start / Early Head Start, and Family Support Resource Center.
- **Clinic & Community Based Behavioral Health Care** -- The Alameda Family Services Clinic & Community Behavioral Health Care division provides counseling services to families, children, adults, couples, and groups.

For more information about AFS programs, please visit www.alamedafs.org or call (510) 629-6300

Boys and Girls Club of Alameda

The Boys & Girls Club of Alameda is more than just a place for recreation for kids ages 6 through 18. Young people can participate in activities and experiences that enrich their lives and they learn the skills needed to achieve academic and professional success. Best part is that membership to the Alameda Boys and Girls Club is FREE for all AHA residents and Section 8 participants. To register for your FREE Alameda Boys & Girls Club membership, please contact:

James Adkins
jadkins@alamedabgc.org
(510) 522-4900 Ext: 108

ACTIVITIES INCLUDE:

- Education and career development
- After-school homework/tutoring
- Teens, character and leadership
- Health and life skills
- STEM and technology
- Gardening and cooking
- Fine and performing arts
- Sports, fitness and recreation



**BOYS & GIRLS CLUB
OF ALAMEDA**

www.alamedabgc.org

Important Information For AHA Residents

Contact Property Manager to Set Up Payment Plan for Past Due Rent

If your household is behind on rent due to COVID related circumstances or other reasons, please contact the property manager to set up a payment plan as soon as possible. We are willing to work with you and your budget.

Property	AHA Staff	Email Address	Phone
Anne B Diamant Plaza	Booker Thomas, Resident Manager	abd@alamedahsg.org	(510) 521-3117
Independence Plaza	Mariel Rivera, Resident Manager	ip@alamedahsg.org	(510) 865-7288
AHA Portfolio	Lynelle Buckley Broughton, Property Supervisor	lbroughton@alamedahsg.org	(510) 747-4304
Property	JSCO Staff	Email Address	Phone
Esperanza	Yolande Pendley	esperanza@jsco.net	(510) 929-9193
Eagle Village	Rachel Kelley	eagle@jsco.net	(510) 227-5704
China Clipper	Yolande Pendley	chinaclipper@jsco.net	(510) 929-9193
Littlejohn Commons	Ayonna Peoples	littlejohn@jsco.net	(510) 239-4030
Everett Commons	Zakiya Jamison	everett@jsco.net	(510) 217-8683
Scattered Sites	Zakiya Jamison	ssaha@jsco.net	(510) 217-8683
Rosefield Village	Rachel Kelley	rosefield@jsco.net	(510) 227-5704
Parrot Village/Gardens	Ayonna Peoples	parrot@jsco.net	(510) 239-4030

REMINDER: OMBUDSMAN PROGRAM OPEN



Housing Authority
of the
City of Alameda

The Housing Authority of the City of Alameda
Ombudsman is a solution-oriented community

resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients. The Ombudsman Program is a community liaison and provides an array of duties, including:

- Resolving AHA tenant or program participant complaints.
- Identifying AHA staff members to answer your specific questions.
- Developing and expanding community partnerships.
- Serving as neutral AHA representative to help AHA clients find resolutions.
- Ensures that tenant or landlord concerns are fully addressed.

All AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman Program.

Ombudsman Program contact info:

PHONE: (510) 747-4358

EMAIL: ombudsman@alamedahsg.org

Important Information For Housing Program Participants

Online Recertification: Rent Café enables AHA participants (or their family members) to complete annual recertifications online via cell phones, tablets, laptops, or desktop computers. Participants are able to upload proof of income, assets, or other recertification documents directly via Rent Café. AHA staff are currently offering participants online assistance by completing the re-certification process with participants over the phone. Please note LifeSTEPS can also assist with recertifications.

Rent Café Training: Attention all Housing Choice Voucher and Project Based Voucher program participants. Housing Authority staff is providing in-person Rent Café trainings at Independence Plaza at 10:30am to 11:30am on the following days: September 28th, October 12th, October 26th, November 9th, November 23rd, December 7th, December 21st. At these trainings program participants can learn how to login and complete annual or interim re-certifications.

Rent Café Website Link: The Rent Café online system can be accessed via this link:

<https://recertification.alamedahsg.org/>

Rent increase/decrease (interims): Just log in to Rent Café and click on "Report A Change" to complete a rental payment adjustment. Documents can be directly uploaded into Rent Café for efficient processing of your interim request. If additional documents are obtained at a later date or requested from your caseworker, these documents can be submitted via e-mail at hcvsubmission@alamedahsg.org.

Informal Hearings: To request an informal hearing, please contact Kara Korbel at kkorbel@alamedahsg.org, or at (510) 747-4337.

Voucher Holders seeking housing: Please contact Dee Dee Adeosun at dadeosun@alamedahsg.org / (510) 747-4319 or Corliss Glanton at cglanton@alamedahsg.org / (510) 747-4309.

Termination: If you have received a termination notice or have given your landlord notice, please contact your housing specialist.

HQS Inspections: Please note all HQS inspections are actively occurring at all AHA properties.

HUD Waivers: Please note HUD COVID waivers have been rescinded and are no longer available.

Maintenance/Repairs: Consult your lease for contact information or contact your on-site resident manager.

Social Services are available: Contact LifeSTEPS at (510) 410-0161 / jburns@alamedahsg.org or areyes@lifestepsusa.org. These services are provided at no cost to voucher holders and tenants and those living in their households. All types of free services are available.

First Letter of Participant's Last Name	Ending Letter of Last Name	Case Worker	Phone Number	Email Address
A	CHA	Dee Dee Adeosun	(510) 747-4319	dadeosun@alamedahsg.org
CHB	H	Laquana Lee	(510) 747-4303	llee@alamedahsg.org
I	NGUYEN, L	JoAnn Harris	(510) 747-4329	jharris@alamedahsg.org
NGUYEN, M	RODRIGUEZ, N	Corliss Glanton	(510) 747-4309	cglanton@alamedahsg.org
RODRIGUEZ, O	Z	Minh Hoang Pham	(510) 747-4347	mpham@alamedahsg.org

Wednesday Fun at Esperanza

Every Wednesday from 3:30pm to 4:30pm, there will be an hour packed with games and fun activities for kids ages 5 to 12. All the fun will take place at the Esperanza Housing Community Center Courtyard, located at 1903 3rd Street in Alameda. Fruit, snacks, and water provided for FREE! Any child that lives at any Housing Authority property can attend! No need to RSVP but the child's parent must sign a waiver.



Monthly Art Session at Independence Plaza

The second Wednesday of every month, come to the Independence Plaza community room (703 Atlantic Ave) from 3pm to 4:30pm to build visual arts projects for FREE. An arts instructor will lead the class and provide all the materials needed to create your art project. All types of visual arts projects will be created using a wide variety of materials and techniques. Any AHA residents from any AHA property can attend. No need to RSVP.



Bicycle Program for Housing Authority Families

The Housing Authority of the City of Alameda wants to hear from Housing Authority families with children aged 17 and under that are interested in learning how to fix and ride bikes, and also learn about bicycle safety. AHA youth that participate in the bicycle program will receive a used bicycle that they helped fix into working condition. This bicycle refurbishing and giveaway project will occur on November 19th from 11am until 2pm at 701 Atlantic Avenue. Please note that any HCV or PBV household with children under the age of 17 are eligible to participate in the bicycle project. You must RSVP and sign-up before November 1st by calling (510) 747-4321. Bicycles are limited so first come first served.





Housing Authority
— of the —
City of Alameda

701 Atlantic Ave,
Alameda, CA 94501

PRESORTED STANDARD

US POSTAGE

PAID

OAKLAND, CA

PERMIT NO 801

QUARTERLY NEWSLETTER

Important Information Enclosed

AHA Main Office Hours

Monday – Thursday

8:30am to 12pm