

# Ombudsman Program

The Housing Authority of the City of Alameda Ombudsman program is a solution-oriented community resource available to all AHA tenants, AHA program participants, AHA landlords, and other community organizations that represent AHA tenants or clients.

The Ombudsman is a community liaison and provides an array of duties, including:

- Resolving AHA tenant or Section 8 complaints.
- Identifying AHA staff members to answer your specific questions.
- Developing and expanding community partnerships.
- Serving as neutral AHA representative to help our clients find resolution.
- Ensures that tenant or landlord concerns are fully addressed.

All AHA tenants, AHA program participants, and AHA landlords are encouraged to first call their designated AHA contact person before contacting the Ombudsman. Also, please direct their routine questions and concerns to their designated AHA contact person.

**To contact the Ombudsman , please call (510) 747-4358 or email to [ombudsman@alamedahsg.org](mailto:ombudsman@alamedahsg.org)**

